

Video Medical Visits

Kaiser Permanente On-the-Job® and Republic Indemnity are working together to bring video visits to your employees.

Did you know

- When your employees get injured on the job, they have the option of getting follow-up care with Kaiser Permanente On-the-Job (KPOJ) via video visit*.
- Video visits for injury care follow-up appointments are available for all your employees, regardless of insurance coverage. (Kaiser Permanente members and non-Kaiser Permanente members are eligible.)
- Kaiser Permanente members will have the follow-up video visit with their Primary Treating Physicians (PTP), who have electronic access to their medical records (HealthConnect). Non-Kaiser Permanente members, who initially visit a KPOJ facility, will be set up with a medical record in the system. The PTP who sees the member or non-member at the initial visit will remain the PTP for the entire span of the claim.

**The provider will schedule a follow-up visit for the patient during the initial visit.*

Benefits of video visits

- **Convenience:** Your employees can access video from their **desktop, laptop, or mobile device**, during or after hours, without taking time away from work, eliminating travel time to a KPOJ clinic.
- **Support:** There is a robust team of office staff, nurses, and doctors to support your employees in scheduling and conducting video visits.
- **Increased Productivity:** Your employees stay at work for the video visit, decreasing absenteeism.
- **Positive Financial Impact:** Reduces the need to pay mileage for injured employees driving to appointments.



Expectation for video visits

Employees may step away to a quiet, private location, a conference room, office, or car for the video visit.

get a *clear way* forwardSM

Kaiser Permanente On-the-Job®

The information presented in this publication is intended to provide guidance and is not intended as a legal interpretation of any federal, state or local laws, rules or regulations applicable to your business. The loss prevention information provided is intended only to assist policyholders in the management of potential loss producing conditions involving their premises and/or operations based on generally accepted safe practices. In providing such information, Republic Indemnity Company of America does not warrant that all potential hazards or conditions have been evaluated or can be controlled. It is not intended as an offer to write insurance for such conditions or exposures. The liability of Republic Indemnity Company of America and its affiliated insurers is limited to the terms, limits and conditions of the insurance policies underwritten by any of them. © 2023 Republic Indemnity Company of America, 4500 Park Granada, Suite 300, Calabasas, CA 91302. All rights reserved. 5635-RI (12/23)

