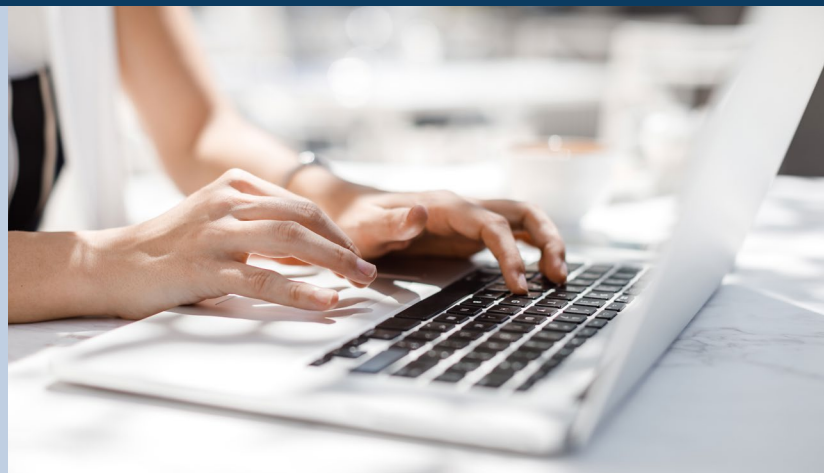




get a *clear way* forward®



Report Claims Online – Fast, Easy, and Effective

A Clear Way Forward Starts Online

We understand the importance of responding quickly and effectively to workplace injuries. That's why we offer a secure, easy-to-use **online portal**. Our streamlined process supports employers in managing incidents efficiently, ensuring injured workers receive timely care while helping maintain continuity in business operations.

When a job-related injury occurs—whether it's a minor inconvenience or a serious event—it's important employers take the proper steps:



Provide first aid treatment, when necessary.



Assess whether treatment beyond first aid is required.



Exercise medical control when additional treatment is appropriate and permitted by law.



Report all injuries needing a physician's care and result in medical costs.

Benefits of Online Claim Reporting



Speed and Convenience

Submit claims 24/7 anywhere — no paperwork, no waiting.



Streamlined Communication

Our in-house claims specialists initiate prompt three-point contact with the employer, the injured worker, and the treating physician.



Immediate Confirmation

Receive a printable copy of your claim for your records instantly.



Reduced Downtime

Faster reporting means quicker medical care and return-to-work planning for the injured worker.



How to Get Started

Scan the QR code to report a claim or visit republicindemnity.com/employers/report-an-injury

If you have not already registered, have your policy number, effective date, and web access code ready or continue as a guest.

Need help? Please call (800) 821-4520, option 3 or email us at RICACustomerCare@ri-net.com.

Additional Reporting Options

You can also report new claims by saving or scanning your completed claim form and emailing it to riclaims@ri-net.com or by calling our 24/7 call center at 888-336-7569.



All claims will be processed during regular business hours, Monday – Friday.

The Benefit of Prompt Claims Reporting

Through Republic Indemnity's **Medical Provider Network (MPN)** injured workers can access medical care right away. Contact the Network for a doctor or clinic closest to your business.



Phone

888-545-3795



Website

Republicmpn.com

Our California-based claims specialists promptly contact injured workers to answer their questions and encourage phone, texting, and email contact about medical care, lost income, and future needs — helping ensure benefits are paid promptly when due. In addition, experienced claims specialists and phone investigators can quickly collect vital information to more effectively defend your claims.

Legal Requirements



Employer's Report (Form 5020)

- Employers are required to file an Employer's Report of Occupational Injury or Illness (Form 5020) **within 5 days** of every industrial injury or occupational illness for which medical treatment costs are incurred.
- When reporting a claim online, this form is automatically generated.



DWC-1 Employee Claim Form

- Employers must provide injured workers with this form **within 24 hours** of learning about the alleged injury, regardless of the circumstances.
- **Exception:** "First Aid" claims, which are the one-time treatment and follow-up visit for the purpose of observation of minor injuries such as scratches, cuts, burns, splinters or other minor industrial injury, which do not ordinarily require medical care.



Doctor's First Report

- Physicians who attend to an injured worker are required to file a **Doctor's First Report of Occupational Injury or Illness** with the insurance carrier on all claims, including first aid claims.
- This is required under California Labor Code Sec. 6409(a).



WCIRB Reporting

- Republic Indemnity reports **all claims** to the Workers' Compensation Insurance Rating Bureau (WCIRB) if:
 - Indemnity or medical losses are incurred,
 - or Allocated Loss Adjustment Expenses are paid.
 - This includes first aid claims as defined in California Labor Code Sec. 5401(a).

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